

TERMS OF SALES

CGV 22v03

(translated from the french official version)

ARTICLE I. PREAMBLE	1
ARTICLE II. DESCRIPTION OF THE OFFER.....	1
ARTICLE III. PRICES.....	1
ARTICLE IV. ACCOMMODATION CAPACITY	2
ARTICLE V. BOOKING TERMS.....	2
ARTICLE VI. RIGHT TO RETRACT	3
ARTICLE VII. MODIFICATION OF BENEFITS BY YOUR CARE.....	3
ARTICLE VIII. CANCELLATION OF STAY BY YOUR CARE	3
ARTICLE IX. MODIFICATION OF THE LENGTH OF STAY	3
ARTICLE X. CANCELLATION INSURANCE.....	3
ARTICLE XI. CANCELLATION OF STAY BY THE OWNER	3
ARTICLE XII. YOUR ARRIVAL.....	3
ARTICLE XIII. SECURITY DEPOSIT	4
ARTICLE XIV. DAMAGES AT THE CHARGE OF CUSTOMERS	4
ARTICLE XIV. USE OF THE PARKING MADE AT YOUR DISPOSAL	5
ARTICLE XV. PETS.....	5
ARTICLE XVI. INTERNET ACCESS	5
ARTICLE XVII. ART OF LIVING AND USE OF PREMISES	5
ARTICLE XVIII. CATERING	6
ARTICLE XIX. YOUR DEPARTURE	6
ARTICLE XX. PAYMENT OF THE BALANCE OF STAY AND BENEFITS	6
ARTICLE XXI. RESPONSIBILITIES	6
ARTICLE XXII. DATA PROTECTION.....	7
ARTICLE XXIII. FORCE MAJEURE	7
ARTICLE XXIV. SETTLEMENT OF LITIGATION S	7
ARTICLE XXV. ENTIRETY	7
ARTICLE XXVI. INTERNAL RULES OF THE ESTABLISHMENT.....	8
ARTICLE XXVII. LANGUAGE & TRANSLATION	8

Article I. PREAMBLE

To facilitate the reading of this document, the General Conditions of Sale are hereinafter referred to as "GTC" in all of these presents.

Our activity of renting guest rooms, hosting at the table d'hôtes, hosting seminars or private groups, and wine tourism services is carried out on a professional basis and constitutes our commercial activity. S. A. S. LE CLOS SAINT LUBIN hereinafter referred to as " Le Clos Saint Lubin " or " the establishment " is the operating company of the services offered, and is identified as follows :

SAS LE CLOS SAINT LUBIN,

Capital of EUR 15,000.00

Headquarters : 3 RUE DE L'EGLISE, 91750 NAINVILLE LES ROCHES, NAF: 5520Z,

RCS Evry 883 419 475,

VAT FR90883419475

Telephone : +33 (0) 1 75 66 60 66

E-mail : Bienvenue@leclassaintlubin.fr

Website : www.leclassaintlubin.fr

Article II. DESCRIPTION OF THE OFFER

Section 2.01

The commercial offer is presented

- on our website www.leclassaintlubin.fr .
- in a quote that we submit to you in writing following your explicit request. (the descriptions of the quotation communicated then prevail over the description made on the website)

Section 2.02

Our prices and offers are subject to availability at the time of booking and may not be renewed for subsequent bookings.

Section 2.03

The commercial offer is made up of inseparable products. Your free choice not to consume one of them during your stay can in no way prevail over any reduction in the price of the stay offer.

Section 2.04

The sale of our commercial offer complies with the professional and commercial rules in force on French territory .

Article III. PRICES

Section 3.01

The prices of the commercial offers indicated on the site www.leclassaintlubin.fr , property of Clos Saint Lubin , are the rates deemed to be contractual , unless different conditions are published exclusively confirmed by an estimate following the customer's request ; Under these conditions, the particulars contained in the quote (description of the offer, prices, dates and special conditions) prevail over customary conditions presented on the website www.leclassaintlubin.fr .

Section 3.02

In all cases, conditions, rates and offers are subject to change without notice (except confirmations of firm bookings, or statements herein on quotes being valid)

Section 3.03

The prices take into account the VAT applicable on the day of the order and any change in the rate applicable to the VAT will be automatically reflected in the prices indicated on the invoice date. Any modification or

introduction of new legal or regulatory taxes imposed by the competent authorities will automatically be reflected in the prices indicated on the date of invoicing.

Section 3.04

Unless otherwise stated on the booking platform, additional services are not included in the price. Taxes (local taxes, tourist taxes, etc.) where applicable, presented on the rates page, are to be paid directly on site to the establishment.

Section 3.05 Night entrance fees on the domain

The access (entry) into the domain is closed between midnight and 7:00 a.m. (Emergency exits are of course still possible). However, room guests will have the option of entering this time slot, subject to informing the owners of the domain in advance; a supplement of 40 € (VAT included) per adult will be charged at the price of the room.

Article IV. ACCOMMODATION CAPACITY

Section 4.01

The reservation is made for a specific number of clients. The ages of the children will be communicated when booking. Under no circumstances may the number of clients accessing the rooms exceed the capacity of the reserved room.

Section 4.02

If, on the day of arrival, the number of people is higher, the owner may refuse to accommodate the additional people.

This refusal can in no case be considered as a modification or a breach of contract on the part of the owner, so if a number of people greater than those refused leave the establishment, there will be no refund.

Article V. BOOKING TERMS

Section 5.01 TERMS OF PAIEMENT

- The terms of payment are mentioned when reserving on the website www.leclossaintlubin.fr, or on BOOKING.COM, or any other sales network that offers the services of Clos Saint Lubin
- In case of an QUOTATION, the conditions of payment prevail exclusively over all other conditions presented by the website www.leclossaintlubin.fr, or on BOOKING.COM, or any other sales network which offers the services of Clos Saint Lubin

Section 5.02 Reservation validation

Your reservation will be deemed firm only

- After payment of a deposit (if due) and credit to the Clos Saint Lubin bank account, credit deductible from your final invoice.
- If existing, the quote or order form for the service, dated, signed by the customer, with the mention "Bon pour Accord", and received by Clos Saint Lubin.

Section 5.03 Reservation through our website, or by telephone

You can book your stay online via a website www.leclossaintlubin.fr.

The reservation process follows the following path :

- The customer informs the desired number of rooms, the number of people, and the desired start date of the service.
- The booking engine then suggests the available offers that best match the customer's selection criteria.
- The customer selects the services and options selected in a digital basket.
- In order to validate the basket online, the customer provides his full contact details (as well as the name of the company in the case of a professional).
- The customer is invited to accept these GTC.
- The e reservation process will ask you to enter a credit card (Mastercard, Visa, ...), or to take the requested deposit, or to register a credit card to borrow without payment of a deposit to confirm the reservation.
- The e reservation process will ask you to enter a credit card (Mastercard, Visa, ...), or to take the requested deposit, or to register a credit card to borrow without payment of a deposit to confirm the reservation.
- At the end of the validation of the reservation, an email will be automatically sent to you summarizing your reservation.

Section 5.04

Entering the required banking information, as well as accepting these general conditions and the reservation voucher or request, constitutes an electronic signature which has, between the parties, the same value as a handwritten signature. The computerized registers kept in the computer systems of reservit.com. will be kept under reasonable security conditions and considered as proof of communications, orders and payments between the parties. The customer is informed that his IP address is recorded at the time of booking.

Section 5.05

In the event that the customer does not wish to enter a credit card on the website to validate his reservation, the customer then interrupts the online reservation process and is invited to call 01 75 66 60 66 in order to agree on a new one. reservation and a new means of payment of any deposit.

Section 5.06

The website www.booking.com only ensures that you are put in touch with Clos Saint Lubin. When the booking.com website notifies us of your reservation, we register it on our site and contact you to finalize it. The modalities described in these GTC then apply fully for the reservation, the payment of the deposit, the confirmation and the registration of your stay.

Section 5.07

The payment of the deposit implicitly reflects your acceptance of these GTCS.

Article VI. RIGHT TO RETRACT

In accordance with the regulations in force (articles L.121-20-2 and L.121-20-4 of the Commercial Code), the right of withdrawal does not concern the provision of hosting service.

Article VII. MODIFICATION OF BENEFITS BY YOUR CARE

Any change of date, identity or number of people cancels the reservation, which must then be made again. You send a new request directly to Clos Saint Lubin, either by post or by email Bienvenue@leclassaintlubin.fr

This modification request will only be effective when SAS LE LCOS SAINT LUBIN has confirmed its acceptance to you by post or email.

Article VIII. CANCELLATION OF STAY BY YOUR CARE

Section 8.01

Any cancellation to the customer's initiative must be formulated in writing directly to the e Clos Saint Lubin, either by mail or by email bienvenue@leclassaintlubin.fr, and that, whatever the booking channel used (live, booking.com or other).

Section 8.02 Reservation deferral

When requesting the cancellation of a reservation, the customer has the option of requesting a first postponement to another date within 6 months from the date of his first cancellation. In this condition of postponement, no penalty will be applied: the totality of the deposit will be returned to the credit of the new reservation, minorate with 25€ considering (change fees). If the customer cancels his second stay again, and regardless of the time limit for his cancellation, the totality of the deposit paid remains definitively acquired at Clos Saint Lubin. Thus, the conditions of sections 8.03, 8.04 and 8.05 do not apply in the case of cancellation of a second postponement.

Section 8.03

The terms of cancellation are mentioned when reserving on the website www.leclassaintlubin.fr, or on BOOKING.COM, or any other sales network that offers the services of Clos Saint Lubin

- In case of an QUOTATION, the conditions of cancellation prevail exclusively over all other conditions presented by the website www.leclassaintlubin.fr, or on BOOKING.COM, or any other sales network which offers the services of Clos Saint Lubin

Section 8.04

A cancellation request will only be effective when Clos Saint Lubin has confirmed its agreement to the customer by post or email.

Article IX. MODIFICATION OF THE LENGTH OF STAY

Section 9.01

The customer, signatory of this contract concluded for a fixed period, can in no case avail himself of a right to an extension of his stay, except with the explicit agreement of Clos Saint Lubin which reserves the right to invoice a possible supplement for the stay. consumption of additional services.

Section 9.02

If you leave LE CLOS SAINT LUBIN before the end of your stay, and regardless of its duration, the Clos Saint Lubin will invoice you for all the services reserved and confirmed before the day of your arrival.

Section 9.03

The customer may not under any circumstances invoke any right to remain in the premises at the end of the rental period initially provided for, except with the agreement of Clos Saint Lubin.

Article X. CANCELLATION INSURANCE

Le Clos Saint Lubin draws attention to the fact that no cancellation insurance is included in its prices. It is therefore strongly recommended that you take out one with an insurer of your choice.

Article XI. CANCELLATION OF STAY BY THE OWNER

Section 11.01

If before the start of the stay, the Clos Saint Lubin is led to cancel the reservation for any reason whatsoever, it must immediately inform you by any means that you have made available to it when making your reservation, and in a manner adapted to the time available.

Section 11.02

Without prejudice to recourse for compensation for any damage suffered, you will be reimbursed by check or bank transfer within a maximum of 8 days for the sums you have already paid.

Article XII. YOUR ARRIVAL

Section 12.01 Time of arrival

You will be welcomed on the day of your arrival from 4 a.m. to 8 p.m., but you cannot take possession of your room before 16 a.m. Exceptionally, late arrivals after 8:00 p.m. will be accepted are provided that you inform in advance the Clos Saint Lubin. For your comfort and peace of mind, it is desirable that you give us a probable arrival time.

Section 12.02

Under current regulations, may be asked to the client, upon arrival, to complete a listing of police. To do this, the customer will be asked to present an identity document in order to check whether or not he must complete the police form.

Section 12.03 Delay

In case of delay, you are kindly requested to notify us by telephone on +33 (0) 1 75 66 60 66 or +33 (0) 6 46 24 61 65. Unless expressly agreed, we will not be able to

welcome you after 8:00 p.m., and until midnight at the latest.

Section 12.04 No Presentation

In the event of a no-show, and without an acknowledged delay notice received before 8:00 p.m., the Clos Saint Lubin will consider the reservation null and void, a financial penalty of 100% of the amount of the reservation will be payable and debited. This condition prevails over any other condition mentioned, as well as it is more favorable to the client.

Article XIII. SECURITY DEPOSIT

Section 13.01

At the time of his arrival, the Clos Saint Lubin may ask the client for a security deposit in view of any material damage caused by the client and the people of his group during the stay at Clos Saint Lubin, or not to be paid the sums due related to the services provided before leaving the Clos Saint Lubin.

Section 13.02

If a security deposit is requested, the customer will be informed before his arrival in writing by Clos Saint Lubin of the amount of the deposit requested, depending on the nature of the services reserved.

Section 13.03

The security deposit will be paid exclusively according to the following 2 methods :

- Cash deposit (Euros)
- Bank card borrowing by payment terminal, without debiting the customer's account : the terminal makes a request for pre-authorization of debit and creates a file number, valid for one month. The pre-authorization carried out with the terminal blocks the sum in the customer's account. The customer will make sure to present a bank card with sufficient reserve to validate the amount of the pre-authorization, without exceeding the authorized spending limit. In case of rejection of the creation of a pre-authorization file by bank card, the customer will validate his security deposit in cash ;

Section 13.04

In the absence of payment on arrival of the requested security deposit, the customer will not be able to benefit from the reserved services ; his reservation will be canceled or postponed, without taking advantage of any compensation or indemnity at Clos Saint Lubin .

Section 13.05

In the event of a security deposit paid by the customer on arrival, the customer will have a period of 1 hour on handing over the keys to notify the owners of any anomaly or dysfunction of the installations and furniture made available to them, and in particular, places for private use such as the bed and breakfast that is the subject of the reservation. In the absence of a report, the customer and the Clos Saint Lubin will consider the condition of the premises x free of anomalies.

Section 13.06

The security deposit will be returned within a maximum period of 8 days from the departure of the customer, minus the SAS LE CLOS SAINTE LUBIN for amounts payable by the customer for the purpose of repairing the premises, various repairs, etc. the amount of these deductions must be duly justified by e Clos Saint Lubin on the basis of the state of fixtures, finding bailiff, estimates, invoices, ... If the deposit proves to be inadequate, the customer s " undertakes to complete the sum on the basis of the supporting documents provided by the owner.

Article XIV. DAMAGES AT THE CHARGE OF CUSTOMERS

Section 14.01

The observation of any degradation caused by a contracting customer, or by a member of his group, gives rise to a full refund by the contracting customer of the damage caused. In addition to the actual costs of replacement or repair, there is a flat rate of €40 including tax for management costs payable immediately on the day of the report.

Section 14.02 Use of the deposit for observation of degradation

If a deposit has been paid, that will not be immediately returned within 8 days after the customer's departure. It will serve as the first source of reimbursement for the damage caused.

As soon as the proof of repair (quote, invoices, etc.) has been sent to the customer:

- If the deposit is less than the refundable value, the customer agrees unconditionally to pay the difference without delay,
- If the deposit deposited is greater than the value of the damage caused, the difference will be reimbursed by LE CLOS SAINT LUBIN within 8 days.

Section 14.03 Fixed replacement value

The principle of reimbursement at actual cost applies with the exception of the events listed below, for which a basic flat rate will be applied:

- **ROOM KEY:** Loss or non-return on departure → €100 incl. VAT
- **TOILET LINEN:** No return on departure
 - Glove: 7€ incl. tax
 - Towel: 20€ incl. tax
 - Shower sheet: 35€ incl. tax
 - Bath mat: 36€ incl. tax
 - Bathrobe: 120€ incl. tax
- **BED LINEN:** No return on departure

- Bed throw / Duvet: 300€ incl. tax
- Duvet cover: 300€ incl. tax
- Pillow / Pillowcase: 100€ incl. tax

• **ELECTRICAL EQUIPMENT** in the rooms: No return on departure / Breakage

- Television: 250€ incl. tax
- Bedside lamp: 200€ incl. tax
- Other electrical appliances: 120€ incl. tax

• **ABNORMALLY DIRTY ROOM** at departure (Earth Sand Mud on the floor, Bed linen and towels with several stains such as nail polish, beauty products, blood, ejaculates, vomit, etc.), Stains on the walls, ceilings and furniture, Presence human or animal waste, etc.) → Fixed price 200€ incl. tax + cleaning and restoration costs by cleaning company)

• **EQUIPMENT ON LOAN FOR ACTIVITIES ON THE DOMAIN:** see Internal rules

Article XIV. USE OF THE PARKING MADE AT YOUR DISPOSAL

Section 14.01

Le Clos Saint Lubin has a car park in its enclosure, reserved for the parking of its customers' vehicles, with a maximum capacity of 5 medium-sized passenger cars. Public outdoor parking is available outside the property. For the comfort of customers, and depending on the configuration of the vehicles, the customer may be requested to exceptionally park his vehicle outside the establishment, without claiming any compensation or compensation related to this fact.

Section 14.02

Le Clos Saint Lubin cannot be held responsible for any damage to the parked vehicle (s), theft or break-in to which they are subject during your stay.

Article XV. PETS

Section 15.01

For reasons of hygiene and for your peace of mind, pets are not accepted, unless expressly agreed by Clos Saint Lubin when booking, in this case for accompanying dogs for people who are ill or not -sighted.

Section 15.02

In the event of non - compliance with this clause, the refusal to accept the animals and their owners by Clos Saint Lubin cannot be assimilated to a modification or termination of the contract at the initiative of the owners. So that in the event of the customer's departure, no refund can be considered.

Article XVI. INTERNET ACCESS

Le Clos Saint Lubin offers WIFI access allowing customers to connect to the internet. The customer undertakes that the computer resources made available to him by the establishment will not be used in any way for the purposes of reproduction, representation, provision or communication to the public of works or objects. protected by copyright or by a neighboring right, such as

texts, images, photographs, musical works, audiovisual works, software and video games, without the authorization of the holders of the rights provided for in books I and II of the Code of intellectual property when this authorization is required. If the customer does not comply with the aforementioned obligations, he would risk being accused of an offense of counterfeiting (article L.335-3 of the intellectual property code), punishable by a fine of 300,000 euros and three years' imprisonment. .The customer is also required to comply with the security policy of the establishment's internet service provider, including the rules for using the means of securing implemented in order to prevent the illicit use of resources. and to refrain from any act that undermines the effectiveness of these means.

Article XVII. ART OF LIVING AND USE OF PREMISES

In order to guarantee the tranquility of the place and your comfort, you agree to respect the rules of art of living set out in these GTC and recalled in the room (s) you occupy, as well as in the reception office, namely that :

- (1) The entire Clos Saint Lubin is non-smoking, and it is therefore forbidden to smoke or light candles in the room (s) you occupy as in any common area.
- (2) It is forbidden to light any fire (barbecue, candle, vigil fire, etc.) and to smoke outside outside the secure places dedicated to these activities.
- (3) Therefore, an area for smokers is specially designed exterior to their attention (with armchairs, table and ashtrays) and is the only place allowed on the field of Clos Saint Lubin .
- (4) You are free to access the rooms you occupy like any common space during your stay without time limitation. Consequently, we ask, in the event of a late (nocturnal) return to the premises, that the greatest silence be respected for the tranquility of all.
- (5) Your meals are taken exclusively in the living room, the glass roof, on the terrace, and in no case in the bedroom (s) you occupy. It is therefore strictly forbidden to eat or consume drinks in the rooms, other than food or drinks made available in the rooms by Clos Saint Lubin .
- (6) You are agreeing to make or rooms you occupy at the end of the stay in the state in which you took possession on arrival (outside the household) and systematically declared as financially assume any degradation for which you would be responsible for the entire Clos Saint Lubin domain .
- (7) The kitchen and the bar are not left at the free disposal of customers .
- (8) Private areas are strictly prohibited from access to customers.

- (9) The miners are operating on the property are under the sole and entire responsibility of their parents or persons in authority over them.
- (10) The use of amenities, games, accessories made available to customers in the establishment may not be subject to displacement, modification of place, or modification of use.
- (11) Le Clos Saint Lubin will not accept any responsibility in the event of loss, theft and / or damage or injury caused to property and / or persons on the property, regardless of the cause.
- (12) You agree to adopt in all circumstances a courteous attitude towards any person also present in the premises, such as other customers, visitors or owners.
- (13) You tell us in advance the presence of any person (family, friends, etc.) whom you would like to visit during your stay at Clos Saint Lubin.
- (14) In addition, you are urged not to throw anything down the toilet other than the toilet paper made available to you.
- (15) You are also asked not to use the towels made available to you for removing make-up or cleaning shoes and to take care not to stain basins, sinks or tiled surfaces with make-up or shoe polish. Le Clos Saint Lubin reserves the right to invoice the cost of replacing towels and / or linen stained by these products.
- (16) If effects of any kind are forgotten at the end of the stay, they can be sent to you, at your request and at your expense.

Article XVIII. CATERING

Section 18.01 Breakfasts

Breakfast is served upon arrival between 8 a.m. and 10 a.m. in the glass roof, the living room or outdoors depending on the season and the weather. The customer will not be able to have breakfast in the room under any circumstances.

We inform our customers that the breakfast buffet is to be consumed on site, and is not a self-service intended for making side meals.

Section 18.02 Table d'hôtes

Le Clos Saint Lubin offers its customers breakfasts and dinners in all seasons. The service is offered subject to availability, and only by reservation no later than 24 hours before the meal. The customer may not under any circumstances have a guest's lunch or dinner in their room, only the places reserved for this use are authorized (Living room, Glass roof or outdoor terrace). The cancellation of a meal may be canceled free of charge no later than 24 hours before the meal concerned. Any meal canceled within 24 hours will be invoiced in full.

Section 18.03 Beverages

Le Clos Saint Lubin offers a drink menu (excellent value for money) . N ou you serve the drinks at discretion and upon request. Having an IV License, it is strictly forbidden to bring your own drinks within the establishment .

Article XIX. YOUR DEPARTURE

The last day of your stay, the departure time of the establishment is set from 8h00 and until 11:00 at the latest. After 12 noon, you will be billed for one night or additional service.

Article XX. PAYMENT OF THE BALANCE OF STAY AND BENEFITS

Section 20.01

A final invoice is issued to you at the end of your stay and includes the amount of your stay or the balance thereof and any additional consumption and services not provided for in the reservation.

Section 20.02

As a " private " customer , your final invoice must be paid on the morning of the day of your departure:

- by Payment card (Carte Bleue, Visa, Mastercard)
- in Cash (Euros only)

We do not accept bank checks.

Section 20.03

In quality customer " professional " your final invoice will be sent upon leaving the establishment.

PAYMENT METHOD :

- By credit card, before leaving the establishment
- By bank transfer, no later than 8 days after the date of completion of the services.

According to Articles L. 441-3 and L. 441-6 of the Commercial Code, a lump sum recovery indemnity of € 40 will be due in the event of late payment.

Article XXI. RESPONSIBILITIES

Section 21.01

Any behavior contrary to good morals and public order will lead the establishment to ask the customer to leave the establishment without any compensation and or without any refund if a payment has already been made. The customer accepts and undertakes to respect the Internal Regulations in force. In the event of non-compliance by the client with one of the provisions of said Internal Regulations, the establishment will be obliged to invite the client to leave the establishment without any compensation and or without any reimbursement if a payment has already been made. been carried out.

Section 21.02

You certify that you are an adult and that you are covered by Civil Liability insurance covering your liability and that of members of your family.

Section 21.03

Le Clos Saint Lubin certifies that it holds an insurance policy which covers its Professional Civil Liability arising from its activity of bed and breakfast and activities described in the statutes of the SAS

Section 21.04

The photographs presented on our booking platform are not contractual. Even if every best effort is made to ensure that the photographs, graphic representations and texts reproduced to illustrate the establishments presented give as exact an overview as possible of the services offered, variations may occur between the time

of booking and the day of the reservation. consumption of the service.

Section 21.05

The establishment cannot be held responsible for the non-performance or improper performance of the reservation in the event of force majeure, due to a third party, due to the customer, in particular the unavailability of the Internet network, impossibility of access to the website, external intrusion, computer viruses or in the event of prepayment not authorized by the bearer's bank. Force majeure means any event external to the parties that is both unpredictable and insurmountable which prevents either the customer or the establishment from fulfilling all or part of the obligations provided for in the contract. Are considered as force majeure or fortuitous event those usually recognized by the jurisprudence of the French Courts and Tribunals. Each party cannot be held liable with regard to the other party in the event of non-performance of its obligations resulting from an event of force majeure. It is expressly agreed that force majeure suspends, for the parties, the performance of their reciprocal obligations and that each party bears the cost of the resulting costs.

Section 21.06

Any reservation or payment that is irregular, inoperative, incomplete or fraudulent for a reason attributable to the customer will result in the cancellation of the order at the customer's expense, without prejudice to any civil or criminal action against the latter.

Section 21.07

Complaints relating to the non-performance or improper performance of the reserved services must, under penalty of foreclosure, be brought to our attention in writing within eight days after the date of departure from the establishment.

Section 21.08

The photographs presented on our website www.leclossaintlubin.fr, as well as those presented on partner sites (booking.com and others) are not contractual. Even if every best effort is made to ensure that the photographs, graphic representations and texts reproduced to illustrate the establishments presented give as exact an overview as possible of the services offered, variations may occur between the time of booking and the day of the reservation. consumption of the service.

Article XXII. DATA PROTECTION

Section 22.01

Le Clos Saint Lubin informs you that your contract / confirmation of reservation, your deposit bills and end of stay and thus, some of your personal data is stored in customer relationship management purposes, particularly in the context of the execution of these GTC.

Section 22.02

You have the right to access, rectify or delete data concerning you. These rights can be exercised by making your written and signed request to The Clos Saint Lubin.

Article XXIII. FORCE MAJEURE

Force majeure means any event external to the parties that is both unpredictable and insurmountable which prevents either the customer or the establishment from fulfilling all or part of the obligations provided for in the contract. Are considered as force majeure or fortuitous event those usually recognized by the jurisprudence of the French Courts and Tribunals. Each party cannot be held liable with regard to the other party in the event of non-performance of its obligations resulting from an event of force majeure. It is expressly agreed that force majeure suspends, for the parties, the performance of their reciprocal obligations and that each party bears the cost of the resulting costs.

Article XXIV. SETTLEMENT OF LITIGATION S

In the event of a dispute, the client and the Clos Saint Lubin will do everything in their power to resolve the differences amicably.

This contract is governed by French law. All disputes to which this contract may give rise, concerning its validity, interpretation, execution, termination, their consequences and their consequences will be submitted to the competent courts under the conditions of common law.

Article XXV. ENTIRETY

Section 25.01

The following documents express all the obligations of the parties and form the contractual commitments between the parties; namely, the signed quote or the voucher or reservation sent through our booking engine www.leclossaintlubin.fr (including the special conditions of the reserved rate), these general conditions of sale as well as the establishment's internal regulations.

Section 25.02

The reservation act commits the customer as well as any person in his group to accept and respect the full application of these general conditions of sale, the internal regulations and the requests made regarding his stay by the Clos Saint Lubin.

Section 25.03

No general or specific condition communicated by the customer may be incorporated into these general conditions.

Section 25.04

In the event of a contradiction between the reservation form or estimate and the general conditions of sale, the provisions appearing on the reservation form or estimate will be the only ones applicable for the obligation in question.

Section 25.05

The present general conditions of sale can be modified at any time and / or supplemented by the establishment. In this case, the new version of the general conditions of sale by internet will be put online by the establishment. As soon as it is posted on the internet, the new version of the

general internet sales conditions will automatically apply to all customers.

Article XXVI. INTERNAL RULES OF THE ESTABLISHMENT

Section 26.01

The Internal Regulations of the Establishment govern the rules and instructions to be respected for all present within the establishment.

Section 26.02

Therefore, the adult client contracting with Clos Saint Lubin, acknowledges having read and understood all the provisions of the Internal Regulations in force during his stay, and undertakes to respect and apply them in their strict definition.

Section 26.03

In the context of groups, the signatory of the reservation is in fact responsible for the proper application of the Internal Regulations by the adult and minor members of his group.

Section 26.04

In the absence of compliance with a rule by the client or a member of the group present, the Clos Saint Lubin reserves the right to ask the persons concerned to leave the establishment, and this, without the client being

able to do so. take advantage of any compensation or reimbursement of sums already paid, linked to the termination of the contract. The customer will remain indebted to Clos Saint Lubin for the services and products consumed until the date and time of his imposed departure.

Article XXVII. LANGUAGE & TRANSLATION

The official language of communication is French. For the convenience of customers, some documents are translated into a foreign language. If we want these translations to be the most faithful of French documents, it is not excluded that the translation may present certain language ambiguities. In the event of an erroneous understanding of the texts translated into a foreign language, only the French versions are authentic, and the client can in no case officially refer to the translations to take advantage of a right different from that described in the French versions.

END OF T & Cs