

# INTERNAL RULES

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## Article I. PREAMBLE

WE WISH YOU A PLEASANT STAY AT CLOS SAINT LUBIN.  
We welcome you in our House guest house of the late 19 th century, classified 4 ears Lodgings of France.  
The present rules should be interpreted as a code of conduct which must adhere to all guests of the Clos Saint Lubin . Its purpose is to determine the rights and duties of each in order to achieve a harmony of s behavior.  
Anyone present on the estate is required to comply fully with the instructions described in these regulations ; In the event of non-compliance, and following various courteous reminders, the Management of Clos Saint Lubin will be obliged to ask the persons concerned to leave the domain, without taking precedence over any reimbursement or compensation. The Terms and Conditions of Sale in force are fully applicable and are indivisible s of these rules

## Article II. ARRIVAL HOURS

Your welcome is guaranteed on the day of your arrival **from 4:00 p.m. to 8:00 p.m.** Exceptionally, late arrivals after 8:00 p.m. will be accepted on condition that you inform Clos Saint Lubin in advance. For your

comfort and peace of mind, it is desirable that you give us a probable arrival time.

## Article III. DEPARTURE HOURS

The last day of your stay, the departure time of the establishment is set from 8h00 and **until 11:00 at the latest.** Any overtaking of the schedule must be the subject of a prior request to Clos Saint Lubin , which will accept it or not depending on the circumstances. Additional invoicing will be requested after 11:00 a.m.

## Article IV. GENERAL PROVISIONS

- In compliance with decree N ° 2006-1386 of November 15, 2006, it is forbidden to smoke in places for collective use. The entire establishment, including rooms, is therefore non-smoking, including electronic cigarettes. However, an outdoor smoking area is available. Cigarette butts must imperatively be placed in an ashtray which will be requested beforehand at Clos Saint Lubin.
- As part of the protection of minors, the sale and consumption of alcohol is prohibited for minors under the age of 18.
- Out of respect for all occupants of the estate, we ask our customers to wear decent attire on all occasions, and to be dressed and footwear when traveling in the common areas.
- Children must always be under the responsibility of an adult, 24 hours a day, and anywhere in the area.
- The customers undertake to return the rooms in perfect condition at the end of the stay and to declare, and to assume financially, any possible degradation for which they could be responsible.
- Le Clos Saint Lubin declines all responsibility in the event of theft or bodily injury occurring in the property or in the car park provided free of charge for guests.

- Breakage: If applicable, report there during your stay. Immediately inform the owner of any damage and damage occurring in the rented premises, even if no apparent damage results. In the event of loss or damage to an element of the lodging caused by the tenant, the amount of the security deposit will be reduced by the cost of restoration or replacement costs on presentation of supporting documents by the owner, within a maximum period of time. two months.

#### Article V. THE BEDROOMS

- We thank you for switching off the lights when you leave your room.
- Layout: It has been designed for optimum use for the duration and quality of reception, also, bedding, furniture and various objects should not be transported outside the accommodation.
- Do not throw in the WC any object or product (tampons and sanitary napkins, cotton pads, etc.) that could block the pipes and cause inconvenience to all occupants, but only toilet paper.
- Please do not eat in the rooms, store food there, or picnic on the property.
- Respect for the peace of other customers in the event of a late return or early departure is an essential rule of life.
- Valuable objects (jewelry, multimedia devices, various means of payment, etc.) which remain under the full responsibility of the customers. The car park is private and unsupervised ; Le Clos Saint Lubin will in no way be responsible for any theft that occurs within the domain.

#### Article VI. BREAKFASTS

- Breakfast is served upon arrival between 8 a.m. and 10 a.m. in the glass roof, the living room or outdoors depending on the season and the weather. The customer will not be able to have breakfast in the room under any circumstances.
- We inform our customers that the breakfast buffet is to be consumed on site, and is not a self-service intended for making side meals.

#### Article VII. INTERNET BY WIFI

- Le Clos Saint Lubin provides internet access by WIFI.
- After entering the password for access to the Clos Saint Lubin network, the user is invited to READ AND ACCEPT in full the general conditions of access to the internet service described on the first page of the web browser. Acceptance by clicking on the YES

button is equivalent to an electronic signature, and releases access to the service.

#### Article VIII. THE PARK

- The Customer is required to use the equipment installed in the park in accordance with their intended purpose and to take care not to damage them.
- Any movement of vehicles or motor vehicles is strictly prohibited in green spaces .
- For the good conservation of the domain, it is forbidden to climb trees or to damage them; to pick fruits, flowers or foliage.
- Activities and games likely to endanger the peace or safety of other customers, or damage plantations, buildings and garden furniture, are prohibited.
- Customers are given s respect the cleanliness. All paper, food residues or other rubbish must be thrown in the waste bins installed for this use or kept on one's person.
- It is forbidden to spit, urinate, defecate in green spaces. A toilet is available in the living room.
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#### Article IX. POOL , SPA / JACUZZI , SAUNA AREA

##### Section 1.01 Common rules

- Access to this space is exclusively reserved for the owners of the estate and their families, as well as for x customers who benefit from a paid service sold by Clos Saint Lubin.
- The users of this space agree to take a shower before swimming, spa or sauna .
- Mandatory makeup removal (including foundation)
- Soapy shower in the room required before entering the space.
- Mandatory and exclusive swimsuit or swim shorts .
- Respect the surrounding calm : do not shout, do not yell, listen to loud music.
- Do not splash outside the pools (swimming pool and not jacuzzi)

##### Section 1.02 POOL (Special rules)

###### (a) Access conditions

- Opening of the swimming pool
  - Between 15 April and 15 October
  - From 10:00 a.m. to 10:00 p.m. ( Except restrictions described below )
- Access prohibited :
  - By night
  - If the tarpaulin is present
  - If the maintenance robot is present

- During maintenance / regulation or bad water chemical parameters
- In the event of unsuitable weather (rain, wind storm, storm, low temperature, etc.)
- In case of water temperature below 16 °C
- In case of force majeure, or any other event that Clos Saint Lubin will explain to the customer.
- **ALARM** : An alarm is active by default when there is no swimmer in the pool. It is activated by detecting movements in the pool water. Before entering the pool (in the absence of other swimmers), please ask Clos Saint Lubin to cancel the alarm in order to avoid it being triggered. In the absence of a bather, the alarm is activated automatically after the exit of the last bather.

#### (b) For your SAFETY

- **MINI pool depth** on the ladder side : **1m20**
- **MAXI pool depth** opposite the ladder : **1.85m**
- Do not run along the pelvis
- Don't jump, don't dive.
- The pool is not supervised
- Physical state and aptitude : The bather is the sole judge (or his legal representative) of his physical state, able to move in the pool, able to move and swim in conditions adapted to his safety in the water. Le Clos Saint Lubin reserves the right to deny access to customers who do not present apparent symptoms that could jeopardize their safety in the event of swimming.
- The maximum number of people simultaneously present in the pool is a **maximum of 10 bathers** .

#### (c) To respect HYGIENE

- Only access in shoes such as sandals, flip-flops or barefoot is allowed on the synthetic turf surrounding the swimming pool.
- The use of deckchairs around the swimming pool is authorized under the exclusive condition of sitting or sleeping on a terry towel.
- Do not urinate, do not spit, do not throw objects, stones in the water ,
- Do not eat or drink from the pool
- In the event of any excretion, customers will be asked to leave the pool immediately, and to immediately inform Le Clos Saint Lubin.
- Intimate relationships are prohibited.

#### (d) Regarding MINORS

- Minors are under the responsibility and exclusive supervision of an authoritative adult.

- The **minors under 12 years** should be required to be in the presence of an adult supervisor in the pool or on the pool.
- Parents or responsible adults certify that minor children under their authority have sufficient swimming skills to evolve into the basin .
- The supply of the cuff is the responsibility of the customer.
- Children requiring a diaper are only allowed to enter the pool with a waterproof “ special swimming pool ” diaper .

### Section 1.03 SAUNA (Special Rules)

#### (a) Access conditions

- Access to the Sauna **IS NOT SELF-SERVICE** .
- Open all year
- From 11 H00 at 10 p.m.
- By reservation only , 2 hours before the session at the latest .
- Subject to availability compared to other reservations.

#### (b) For your SAFETY

- It is forbidden to manipulate the settings and knobs of the lava rock stove.
- Be careful not to touch very hot lava stones.
- Be careful, the vasodilation of the vessels due to the heat triggers the rapid acceleration of the heart rate and presents a danger for people with cardiovascular disease (leave the sauna immediately if you feel unwell)

#### (c) To respect HYGIENE

- Swimsuit or swim shorts compulsory
- Obligation to sit on the towels provided
- Enter the Sauna without any shoes or slippers. ( The drop in the available slippers niche at the inlet side)

#### (d) Regarding MINORS

- **FORBIDDEN** access to minors under 16

### Section 1.04 SPA JACUZZI (Special Rules)

#### (a) Access conditions

- Access to the Sauna **IS NOT SELF-SERVICE** .
- Opening of SPA JACUZZI
  - Open all year
  - From 11 H00 at 10 p.m.
  - By reservation only, 2 hours before the session at the latest.
  - Subject to availability compared to other reservations.

( Except restrictions described below )

- Access prohibited :
  - If the tarpaulin is present (prohibition to handle, remove or put it back)

- During maintenance / regulation or bad water chemical parameters
- In case of force majeure, or any other event that Clos Saint Lubin will explain to the customer.

#### (b) For your SAFETY

- The JACUZZI SPA is not a swimming or play pool. It is a place of well-being and relaxation dedicated to relaxation.
- The pool is not supervised .
- The maximum number of people simultaneously present in the pond is **3 people maximum** , while maintaining a level of **maximum water height lower e 10cm below the edge of the pool .**
- **Entry into and exit from the pool** is made exclusively through the external ladder provided ; **BE CAREFUL** of the height of the low ceiling , and to stick to the edges of the pool so as not to slip.
- **Sit in the seats provided at the bottom of the pool** , do not stand, do not jump, do not sit on the edges of the pool.
- The water is at a temperature of **38 ° C maximum**. Be careful, the vasodilation of the vessels due to the heat triggers the rapid acceleration of the heart rate and presents a danger for people with cardiovascular disease (leave the sauna immediately in case of onset of discomfort)
- Prohibition to manipulate the console "electronic " , with the exception of two buttons ON / OFF pump " B ouillon " and " Jet whirlpool "
- **STRICTLY PROHIBITED** to touch or manipulate the electrical installations of SPA JACUZZI.

#### (c) To respect HYGIENE

- Swimsuit or swim shorts compulsory
- Long hair should be tied back.
- Do not put your head under water
- Intimate relations strictly prohibited

#### (d) Regarding MINORS

- **FORBIDDEN** access to minors under 16

### Article X TENNIS PLATFORM AREA

#### Section 10.01 Common rules

##### (a) Access conditions

Access to the Platform Tennis area is free all year round, except

- In case of heavy rains, winds, or bad weather.
- During maintenance
- In case of force majeure, under the instructions announced by Le Clos Saint Lubin

#### (b) For your SAFETY

- The use and access to this platform is exclusively reserved for the RECREATIONAL practice of Tennis, Table Tennis or Badminton.
- The Tennis Platform area has a floor covering that has some cracks or depressions. Even if the coating remains functional, the customer user remains responsible for his safety, and must be able to assess the nature of his actions which prevent him from the risk of falls or injuries. Le Clos Saint Lubin cannot be held responsible for any injuries related to the condition of the platform.
- The client is responsible for the loan of equipment that Le Clos Saint Lubin makes available to him during the practice of sports on the platform. Any equipment, not returned, damaged, broken or lost will be invoiced at its replacement value (see special rules below) to which is added an additional fixed management fee of 35 €.

#### Section 10.02 Tennis Activity (Special Rules)

- While playing TENNIS, any other sporting activity is PROHIBITED on the platform.
- The practice of TENNIS is strictly FORBIDDEN if the Badminton or Table Tennis facilities are deployed on the platform.
- The player is entitled to use his own racket and ball equipment.
- Le Clos Saint Lubin can provide players with a set of 2 rackets and 5 tennis balls.

Replacement value :

- 1 Tennis Racket 30 € TTC
- Tennis ball 3€ incl.tax / ball (2 stray bullets tolerance)

#### Section 10.03 Badminton Activity (Special Rules)

- The installation or removal of the Badminton net must EXCLUSIVELY be carried out by Le Clos Saint Lubin. **The player refrains from any manipulation or movement of the material on his own initiative.**
- During the practice of BADMINTON, the practice of TENNIS is PROHIBITED on the platform.
- The practice of BADMINTON is strictly FORBIDDEN if players are playing TENNIS.
- Le Clos Saint Lubin can provide players with a set of 4 rackets and 2 shuttlecocks .

Replacement value :

- 1 Badminton racket 25 € TTC
- Wheel of Badminton 3€TTC/ wheel

#### Section 10.04 Table Tennis Activity (Special Rules)

- The installation or removal of the Table Tennis Table must EXCLUSIVELY be carried out by Le Clos Saint Lubin. **The player refrains from any manipulation or movement of the material on his own initiative.**
- During the practice of TABLE TENNIS, the practice of TENNIS is PROHIBITED on the platform.
- The practice of TABLE TENNIS is strictly FORBIDDEN if players are playing TENNIS.
- Le Clos Saint Lubin can provide players with a set of 4 rackets and 2 balls.

Replacement value :

- 1 Table Tennis Racket 15 € TTC

- Table tennis ball 2 € TTC / ball

(Tolerance 2 damaged or lost balls)

- Table Tennis Table :

- Irrecoverable damage to the board 400 € incl.
- Damage to the feet, wheels, tubing, etc. 150 € incl.
- Damage to the net € 80 incl.

#### Article XI. CHALET SPORTS FITNESS

##### Section 11.01

Access to the Chalet sports fitness area is free all year round, from **8 a.m. to 10 p.m.** except during maintenance periods, or in the event of force majeure, under the instructions announced by Le Clos Saint Lubin.

##### Section 11.02

Access to the chalet and use of the devices present in the chalet is **EXCLUSIVELY reserved for over 16s .**

##### Section 11.03

Users on the Chalet are asked not to enter the room with the shoes used to travel in the park.

Only OWN S sports shoes are allowed inside the chalet. In the absence of shoes, entry and practice in socks is authorized.

##### Section 11.04

The Chalet is equipped with a treadmill, an exercise bike and a rower, as well as small equipment.

The user of the equipment must obtain advice on the use of the equipment made available.

##### Section 11.05

In the event of a device malfunction, it is requested to report it to Clos Saint Lubin BEFORE its use, under the condition of being subject to repair costs payable by the user.

##### Section 11.06

The devices made available, their adjustment and the intensity of the effort required must be made with full

knowledge of the facts by the user, who is solely responsible for his physical condition . Le Clos Saint Lubin is not held responsible for any use inappropriate to the user's physical conditions.

#### Article XII. BALL PLAYGROUND AREA

##### Section 12.01

Access to the Platform Tennis area is free all year round, from **8 a.m. to 10 p.m.** except during maintenance periods, or in the event of force majeure, under the instructions announced by Le Clos Saint Lubin.

##### Section 12.02

At the customer's request, Le Clos Saint Lubin can lend, depending on availability, two games adapted to the silted space of the boules court.

##### Section 12.03

The use of the loaned material is the sole responsibility of the user. It must only be used for its intended purpose. The user who degrades or does not return the loaned material will be invoiced by Le Clos Saint Lubin for the damage caused.

#### Article XIII. LIVING ROOM, GLASS ROOM, LIBRARY LIVING ROOM

##### Section 13.01

Access to the rear bar is not allowed to customers.

##### Section 13.02

It is requested not to stand on chairs or tables.

##### Section 13.03

It is forbidden to hang any decorative object on the wall or on the furniture without the express consent of Clos Saint Lubin.

##### Section 13.04

The furniture in place must remain in place and in the state in which the customer found them on arrival. It is strictly forbidden to take furniture outside the living room, the glass roof or the library.

##### Section 13.05

For your convenience, books and works are available in the lounge library.

##### Section 13.06

It is forbidden to handle the fire in the fireplace in the living room. No addition or removal of wood or modification of the fire is authorized.

#### Article XIV. EMERGENCY AND EMERGENCY NUMBERS

- The Clos Saint Lubin is inhabited 24 hours a day by the owners.
- To reach us, you can :
  - Use the bell at the reception entrance
  - Use the doorbell on the desk, in the reception

- Use the bell on a table in the glass roof and / or the living room
- Use the bell in the Spa Jacuzzi
- Call us at +33 (0) 1 75 66 60 66
- Call us at +33 (0) 6 46 24 61 65
- Emergency service numbers :
  - European emergency **call 112**
  - **Police 17**
  
  - **Fire brigade 18**
  
  - **SAMU 15**

## Article XV. ACCEPTANCE

### Section 15.01

By entering the enclosure of Clos Saint Lubin, all those present undertake to unconditionally respect these internal regulations.

The repeated observation and reminders of the rules not respected, Le Clos Saint Lubin reserves the right to ask the people concerned to leave the domain, without taking advantage of any refund. (Refer to the general conditions of sale in force )

### Section 15.02

These internal regulations are subject to modification without notice. The applicable version is that of the day the customer is present on the domain , even if the reservation was made on the occasion of an old version.

### Section 15.03

These internal regulations as well as the general conditions of sale are available on request, and can be consulted without restriction within the domain. The customer cannot invoke the absence of knowledge of the conditions set out in the regulations in force and the general conditions of sale.

END OF INTERNAL RULES